



## **APPLICATION GUIDELINE 3.1**

# **EMPLOYMENT SERVICES - OFFICIAL COMMUNICATIONS**

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#### INTRODUCTION

The DMCC Free Zone issues a number of letters that employees may require to complete a range of services throughout the United Arab Emirates, such as obtaining visas to travel and approvals for obtaining drivers licenses, salary letters. To ensure that the correct service is being requested all letter samples are available for preview by the member prior to completing each application. All DMCC letters and certificates are issued as electronic documents available for download from the DMCC portal. All documents are issued with a unique validation code which is accessed via the dmcc.ae to verify details.

If the desired letter does not appear to be available please contact us at <u>CustomerCare@dmcc.ae</u>, Contact Centre <u>+971 4 424 9600</u> or raise a case in the portal with details of the requested letter.

#### SERVICE TO SELECT ON DMCC MEMBER PORTAL

Go to Employment Services - Official Communications - Select the desired letter/NOC under the submenu

#### **STEPS & REQUIREMENTS**

**Step 1**: Complete portal application and upload required document/s. Required documents will vary based on the letter purpose, as detailed below.

**Step 2:** Upon receipt of the approval message from DMCC return to the portal to print the generated document.





Official Communications		
•	Letters and certificates	
	Letter to consulate with employee details	
	NOC to change address [Concordia]	
	Employment service certificate	
	Approval to obtain UAE Ports clearance	
	Letter to consulate/embassy	
	Salary Certificate to Consulate/Embassy (English)	
۲	Salary Certificate to Bank	
•	Approvals and NOCs	
	NOC for conversion driving license [RTA]	
	NOC for employee to open a business	
	Approve employee as PRO [DNRD]	
	Approve renewal of PRO [DNRD]	
	NOC to consulate/embassy for Schengen visa	
	NOC for alcohol license	
•	Letters and certificates (Arabic)	
	Salary certificate	
	Employment service certificate	
	Salary certificate to consulate/embassy	
•	Approvals and NOCs (Arabic)	
	NOC for boat registration	
	Police letter for lost documents	

#### OUTPUT

Official certificate or letter on DMCC letterhead

### FURTHER INFORMATION

- Please visit our website at <u>www.dmcc.ae</u>, or email <u>CustomerCare@dmcc.ae</u>
- Contact us at 800 DMCC(3622), or +971 4 4249600