

DMCC Claims Two Customer Experience Awards

27 January 2019

2019 got off to a fantastic start for DMCC with the world's leading Free Zone becoming the recipient of two highly coveted industry awards.

DMCC claimed the "Best Government Use of Digital" and "Contact Centre" award, with the announcement made at the prestigious <u>Gulf Customer Experience Awards</u> (GCEA) event in Dubai last week.

GCEA sees businesses from across the Gulf submit entries and compete for the ultimate accolade in the world of customer experience. The annual event is internationally recognised, and officially supported by the Dubai Economy entity.

The awards signify the efficacy of DMCC's strategy to lead from the front, drive innovation and prioritise the experience of its rapidly growing customer base.

About DMCC

Headquartered in Dubai, DMCC is the world's most interconnected Free Zone, and the leading trade and enterprise hub for commodities. Whether developing vibrant neighbourhoods with world-class property like Jumeirah Lakes Towers and the much-anticipated Uptown Dubai, or delivering high performance business services, DMCC provides everything its dynamic community needs to live, work and thrive. Made for Trade, DMCC is proud to sustain and grow Dubai's position as the place to be for global trade today and long into the future.

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